



## Looking for a Cost Effective Telephony Solution for your Hotel? But....HaveYou Ever Asked?



- Can I talk to Room Service staff on their smart phone as a PBX extension?
- Does it support Video Conference facility for guest / staff?
- Can I provide Conference Call facility to business travellers?
- Can I send instant SMS to guest while check-in & on check-out status?
- Does it support Room Calls billing facility?
- Can I schedule Wake up calls for guest?
- Does it have the facility to provide VoIP calls for International travellers?
- Does it support third party software (HMS/ERP/ CRM) integration?

# \*astTECS Telephony Solution Hospitality



\*astTECS brings complete integrated telephony solution which will facilitate better and efficient communication in Hospitality sector. Unlike proprietary systems, \*astTECS-IP PBX is built on open standards and is flexible to adopt & integrate with your existing infrastructure. Hospitality sector can now provide superior guest service and enhance the customer satisfaction.







#### \*astTECS IP PBX

#### **General Features**

- · Built in recording
- Call Detail Report
- Voicemail to Email
- Fax to email
- Auto attendants
- Ring groups
- Music on Hold
- FOP Web based Receptionist Console
- Call Monitoring
- Custom Message
- Do Not Disturb (DND)
- Voice Blasting

### Product Bundles \*ast eHOT

\*ast eHOT 50 for 50 Ext/Guests \*ast eHOT 100 for 100 Ext/Guests \*ast eHOT 300 for 300 Ext/Guests \*ast eHOT 500 -- for 500 Ext/Guests

#### Smart Phone with Wi-Fi Client

\*astTECS IP PBX supports Smart phones as extensions within Wi-Fi range. This feature helps guest to access on duty room service st $\check{\mathsf{A}}\Gamma$  easily for instant services.

#### **Web Based Video Conference**

\*astTECS IP PBX has built in Video Conference facility which will allow the business travelers to conduct video conference on request for business discussion from their room.

#### **Conference Bridge Facility**

\*astTECS IP PBX built in conference bridge which will allow the business travelers a conferencing services with no cost. The hotel can assign incoming DID numbers to guest on request as a shared conference bridge and can easily host multiple callers on a dial-in bridge from the comfort of their hotel room.

#### SMS Alert for Check-in & Check-out

This feature allows front desk send instant SMS to guest on check-in status. Similarly, SMS will be send to guest on check out status prior to Check out time .

#### Room Calls billing facility

\*astTECS IP PBX system can be easily integrated with call accounting software and provide the billing information on each phone call made by guest.

#### Wake Up Calls Facility

\*astTECS IP PBX allows to schedule wake-up calls either from front desk or guest room and play a prede $\alpha$ ned message so as to wake up the guest.

#### **VoIP Call Facility**

\*astTECS IP PBX allows to have VoIP call facility for regular international guest on request. Hence, reducing calling cost for travelers.

#### **Third Party Software Integration**

\*astTECS IP PBX is built on open standard and oFer easy integration with third party software - CRM, ERP, HMS, PMS etc.

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